

Script & Forms

Release 20-01-2022

RELEASE NOTE

Auteur, service et coordonnées de contact	Date	Copie à	Commentaires
Script & Forms	19-01-2022	Click here to enter text.	Click here to enter text.

TABLE OF CONTENT

1.	RELEASE	3
2.	NEW FEATURES.....	3
2.1.	New quarantine rule for high risk contact <12 years old.....	3
2.2.	Script 1A - Textual adaptation of scripts and updating of contact types.....	4
2.3.	Script 2D – Q2 content update	5
2.4.	“Read only” display of the Citizen Form (4A) for Agents in Script&Forms.	5

1. Release

RELEASE NUMBER		
TYPE		URGENT
APPLICATION	Script & Forms	
VERSION		
DATE ACCEPTATION	19/01/2022	
DATE PRODUCTION	20/01/2022	

2. New features

2.1. New quarantine rule for high risk contact <12 years old.

Impacted scripts : 2A, 2C, 1A (house member)

Updated quarantine rules for children under 12 after exposure in the home. All children in this case are now considered unvaccinated high-risk contacts.

<https://covid-19.sciensano.be/fr/procedures/enfants-de-moins-de-12-ans>

<https://covid-19.sciensano.be/nl/procedures/kinderen-jonger-dan-12-jaar>

HIGH RISK CONTACT ADVICES

ID	Use case	Advice title	Quarantine	Test D0	Test D7
1	HR Contact with symptoms (2 minors or 1 major)	Advice 1 : Considering the symptoms, PCR test immediately.	<i>Fully vaccinated, infected in last 5month & kids 12-17</i> : quarantine until test result	yes	no
			<i>Partially vaccinated</i> : quarantine D+7 (D+4 with daily auto-test)		
			<i>Not vaccinated & kids U12</i> : quarantine D+10 (D+7 with daily auto-test)		
2	HR contact asymptomatic	Advice 2 : Quarantine according to vaccination status	<i>Fully vaccinated, infected in last 5month & kids 12-17</i> : no quarantine	no	no
			<i>Partially vaccinated</i> : quarantine D+7 (D+4 with daily auto-test)		
			<i>Not vaccinated & kids U12</i> : quarantine D+10 (D+7 with daily auto-test)		
6	Displayed only on 2A "from scratch" for travelers coming back from VOC country	Advice 6 : Quarantine of 10 days + monitoring of symptoms for 14 days + TEST immediately and 7 days after the return date.	10	Yes	yes

2.2. Script 1A - Textual adaptation of scripts and updating of contact types

Impacted script : 1A

UPDATE OF THE “CONTACT TYPES” between the index patient (under 12 or 12 and over) and their contacts. The “Contact types” determine the risk classification of the contact (see table below).

Contact type for index patient ≥ 12y	Qualification of the risk of contact (HRC or LRC)
Huisgenoot die geen attest nodig heeft en geen PCR code nodig heeft	No qualification needed
Huisgenoot die wel attest of PCR code nodig heeft	Agent must qualify the contact by completing the checkboxes to determine if HRC or LRC. If HRC, propose to process this contact directly during the interview in progress (2A HH)
Andere ≥ 12 jaar	Agent must qualify the contact by completing the checkboxes to determine if HRC or LRC. If HRC, do NOT propose to process this contact directly.
Andere < 12 jaar	Automatically considered as a Low Risk contact

Contact type for index patient < 12y	Qualification of the risk of contact
Huisgenoot die geen attest nodig heeft en geen PCR code nodig heeft	No qualification needed
Huisgenoot die wel attest of PCR code nodig heeft	Agent must qualify the contact by completing the checkboxes to determine if HRC or LRC. If HRC, propose to process this contact directly during the interview in progress (2A HH)
Contact was een oudere person (65+)	Agent must qualify the contact by completing the checkboxes to determine if HRC or LRC. If HRC, do NOT propose to process this contact directly.
Contact heeft een lagere immuniteit (bijv. persoon met kanker, transplantatie of dialyse)	Agent must qualify the contact by completing the checkboxes to determine if HRC or LRC. If HRC, do NOT propose to process this contact directly.
Geen van bovenstaande	Automatically considered as a Low Risk contact

MISCELLANEOUS TEXT ADAPTATIONS

(see script screenshots)

2.3. Script 2D – Q2 content update

Update of question Q2 in the 2D script (Positive self test).

Q2 "Hebt u al een test gepland in de komende dagen na een terugkeer uit het buitenland?" *

Ja

Nee

i Informatie aan de call agent: Gebruik ook de advanced search om na te gaan of er een bestaand ticket (1A, 2E) bestaat voor deze persoon.

i Informatie aan de call agent: dit gesprek wordt voortgezet indien de persoon een COVID-19 zelftest heeft gedaan die positief was voor COVID-19 en de persoon in de afgelopen 90 dagen niet positief heeft getest of er geen bestaand 1A of 2E ticket is.

i Als er een bestaand ticket is (1A of 2E) ga dan verder op dat ticket en sluit dit ticket.

2.4. "Read only" display of the Citizen Form (4A) for Agents in Script&Forms.

The 4A Citizen script (for index patients to fill in their high-risk contact by themselves) will be now accessible from the Script&forms advanced search.

These forms can only be consulted (Read-Only) and not modified.

This change will only be effective from Monday, January 24, 2022 during the day.