

Script & Forms

Release 25-03-2021

RELEASE NOTE

Auteur, service et coordonnées de contact	Date	Copie à	Commentaires
Script & Forms	24-03-2021	Click here to enter text.	Click here to enter text.

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1. Release

RELEASE NUMBER		
TYPE		URGENT
APPLICATION	Script & Forms	
VERSION		
DATE ACCEPTATION	24/03/2021	
DATE PRODUCTION	25/03/2021 (evening)	

2. New features

2.1. Script 1B – Selection of the external prevention service

In script 1B, the selection of the external prevention service has been improved:

- External prevention service selection by the operator is now available in all cases
- The agent can now choose among the list of all External Prevention Services existing in the eHealth database
- An icon “eHealth Box with opt-in” or “opt-out” has been added in front of the External service name
- To find out if the ticket can be processed via the External Prevention Service eHealth box, the system check that it is encrypted.
 - The mention “eHealth box : secure / not secure” is visible in the wrap-up codes area.
 - If the eHealth box is secure, then the wrap-up code will be available in the drop down list.

Externe preventiedienst

Preventiedienst

☑ IDEWE (0409862612)

☑ eHealthBox opt-in ✗ eHealthBox opt-out

Commentaar

☑ IDEWE (0409862612)

☑ SECUREX (0410664940)

☑ MENSURA (0410664742)

✗ LIANTIS (0409862018)

✗ PREMED (0410064629)

Oproep beëindigen

eHealth Box: beveiligd

Als dubbel aanduiden

Telefoon resultaat *

- Versturen via eHealthBox
- Contact heeft geantwoord
- Kon niet gecontacteerd worden
- Contact wil niet meewerken
- Probleem om te communiceren met contact

Script 1B

Informa

Collecti

BURE
Katteg
3500 I

Veran
Ilse Ja

Q z

Externe

Prevent

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