COVID-19 lab tests - Account request (1/2)

1 — Go to the federal public service

1. Go to https://covid19taskforce.sciensano.be/cyberlab/Login.jsp

2. Click **Request an account**

3. Do you have an ItsMe account ?

- **No**: First click **Create itsme account**. Then continue with the instructions below.

- **Yes**: Click **Create CyberLab account**
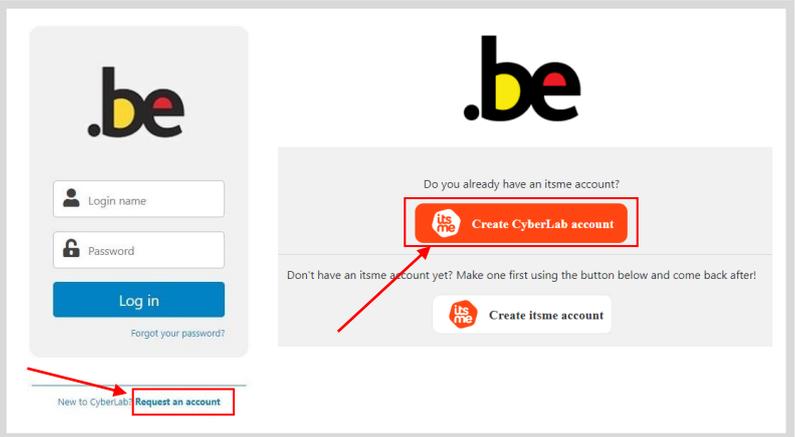
2 — Register your mobile phone number

1. Enter your **mobile phone number**

2. Click **Send**
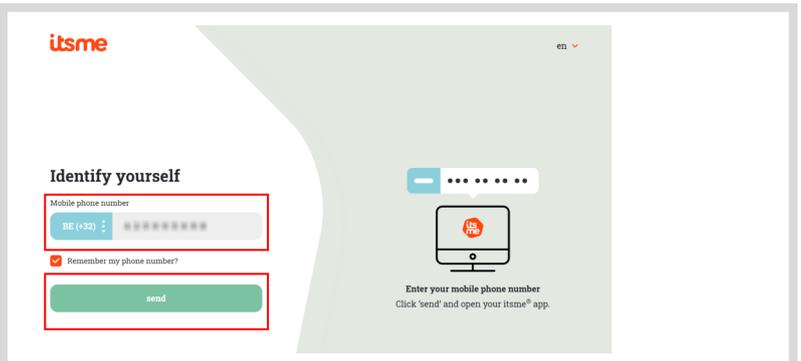
3 — In the ItsMe app

Open the ItsMe app on your mobile phone

1. Click **Login**

2. Click **Confirm**

3. If asked, **click the icon** as shown on your PC
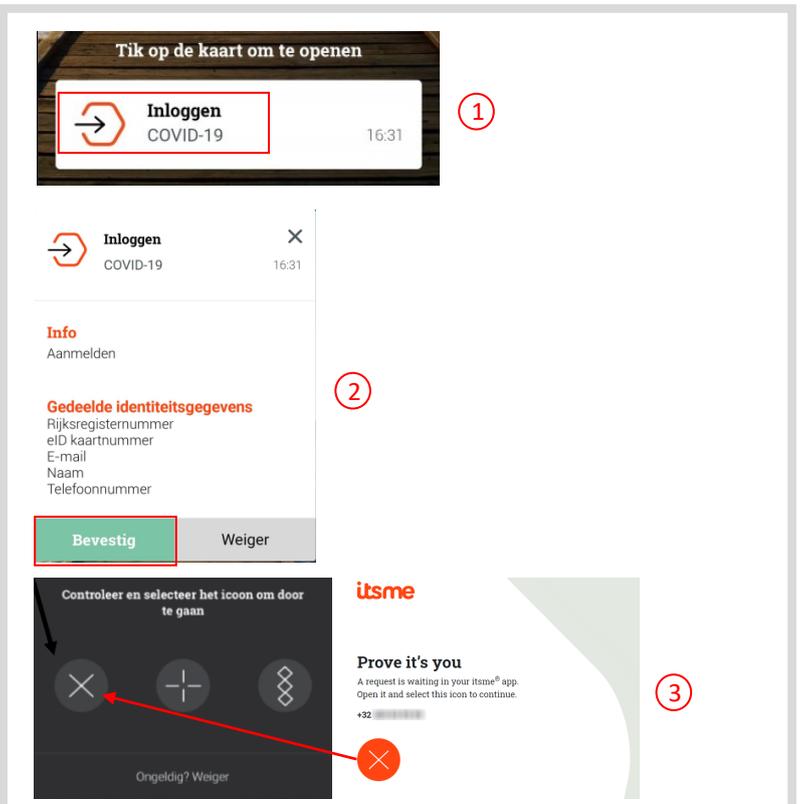
COVID-19 lab tests - Account Request (2/2)

4 Continue on your PC

1. Enter the **required information**

- **E-mail Address**
- **Title**
- **Profile**
- **Language**
- **Group**: type to search your organisation.
  If you work for **multiple organisations**,
  please mention all of them in the **Comment** section.

2. Click **Next**

5 Check your email

1. Look for the **CyberLab Registration email**
   ⚠️ **Also check your spam/junk folders**

2. Copy the **code** from the email to the
   Email validation section on your PC

3. Click **Next**

6 Wait for activation email

1. The registration is finished.

2. Wait for the **CyberLab activation email**
   ⚠️ **Also check your spam/junk folders**

Registration complete, please await further communication from us regarding your account activitation in your mail inbox.

7 Activation email

1. Open the **CyberLab activation email**

2. Click on the **Login page** link

3. Enter the **Login name** from the email

4. Enter the **Password** from the email

5. Enter the code that was sent to you by **SMS**

From: <no-reply@covid19taskforce.sciensano.be>
Sent: Thursday, April 2, 2020 9:22 AM
To:
Subject: CyberLab Account request enabled

*** Please do not reply to this email. This is an automated mail from CyberLab ***

You recently requested a new account.

It is now enabled.

You will have to change you password the first time you log in.

Login information
Login name:
Password:
Login page: https://covid19taskforce.sciensano.be/cyberlab/Login.jsp
----
This mail was generated by CyberLab 10.1

8 Update password

1. Enter the **old password** (from the activation
   email, NOT from the SMS) and a **new password**

2. Click **Save**
   Ready !