More information about the use of this web form

This web form is intended to help you link your COVID-19 test result to the test code and date you created in the app. With this link you can receive the test result in your Coronalert app.

How does it work?

Labs that analyse COVID-19 tests send the test result to the Central Contact Detection Database at Sciensano. This database is used by the contact centre of the federated entities for manual contact tracing[1] as legally stipulated in the [Cooperation Agreement of 25 August 2020](#). In the context of correct identification, this database temporarily collects the national registry number of persons to be tested. After all, the aim is to avoid wrong people being contacted by the contact centre.

A separate test results database that supports the Coronalert app obtains information from the Central Contact Tracing Database based on the test code and the probable date of infection created by the app. The app connects to this separate database to check whether your test result is available. This separate database does not require the identity of the app user. The test code and suspected date of infection are sufficient. For reasons of privacy, the app and its underlying server infrastructure use as little data as possible.

To be able to obtain your result correctly in the Coronalert app, a number of data must first be linked within the Central Contact Tracing Database. It concerns the data national registry number, corona test code, test code and probable date of infection. Your healthcare providers will also share such data with the central contact tracing database in case of a test prescription. However, it has been found that the test code is not always delivered along with the prescription, so that the app cannot retrieve the test result. If the user of Coronalert has had a test taken without the test code from CoronAlert being provided, the user can still load the result of the test into Coronalert. The user must provide a test code, the probable date of infection and his/her national registration number via the web form.

In other words, filling in the web form helps to obtain complete data. The central database deletes your test code as soon as the necessary information has been transmitted to the separate test results database supported by Coronalert. The direct deletion of the test code in the Central Contact Tracing Database protects the identity of the app user.

For more details on
1) the operation of the Central Contact Detection Database, the data controller, the type of data, the legal framework, the retention periods, etc.: see this database's [privacy statement](#)
2) The data flow between the Central Contact Tracing Database and the Coronalert test results database: see 2.3.2. of the Coronalert data protection impact assessment available in Dutch and French on https://coronalert.be/en/privacy-and-data/

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[1] In manual contact tracing, persons who were in contact with a person (presumed) infected with Covid-19 are traced through telephone or face-to-face interviews by authorised actors (e.g. health inspectors).

Voluntary use of the web form with associated software

Filling in the web form, whether with the help of the app or not, is entirely voluntary, just like using the Coronalert app. You choose whether you want to share the data requested in the form with the Central Contact Tracing Database in order to receive your test result in your app.

The providers of the app and the web form, in particular the federated entities, do not have access to this data. The user is controller of the app. The data from the web form is not stored in the app.

To assist Android app users in opening and filling in the form, Google Webview software is used. This is not the case for iOS app users. Within the framework of quality evaluations or user statistics regarding this software, it is theoretically possible that Google receives data for these purposes. However, Google may not use such data for other purposes.